



Drill Name: All RHCC Redundant Communications

AAR Author: Don McGiboney

DATE of Event: October 21, 2021 @1000

Objective: to test redundant forms of communication

References: ASPR Grant 1901 BP3, Performance Measures 12 and 13

AAR Completion Date: Nov 5, 2021

Participants: DPHHS HPP and MHA, all RHCC members

AAR Submitted to PM: Nov 5, 2021

Program Manager (PM): Don McGiboney

PM Approval Date: Nov 5, 2021

Description of Event: During the Great Shakeout we sent an Email to multiple listservs. Respondents were instructed to complete a Formstack survey to complete the drill.

Summary of Event: During the Great Shakeout we sent an Email to multiple listservs. Respondents were instructed to complete a Formstack survey to complete the drill.

Announcement: Today is the Great Shakeout earthquake drill!

The Montana Healthcare Coalitions are testing a method of communicating with you; email is the method is time.

More Earthquake preparedness and response information and resources can be obtained at [Great ShakeOut Earthquake Drills - Resources](#)

Please let us know you received this message by confirming receipt at this by clicking on Formstack survey link [Montana Regional Healthcare Coalition Contact Form - Formstack](#)

This is where you can help us improve our regional communications by providing your agency/facility preferred contacts and method of contacting.

Please also select which contact you are for your Organization.



WRHCC

Hospitals – 10
Public Health - 8
EMS - 1
DES - 2
LTCF - 7
ALF – 0
Home Health -1
ESRD - 1
Clinic - 9

CRHCC

Hospitals - 5
Public Health - 2
EMS - 6
DES - 1
LTCF - 2

ALF - 0
Clinic - 15

SRHCC

Hospitals - 7
Public Health -2
EMS - 0
DES - 2
LTCF - 8
Home Health – 3
Clinic – 5

ERHCC

Hospitals - 9
Public Health - 8
EMS - 1
DES - 1
LTCF - 1
Clinic - 1
ALF - 0



Improvement Plan

Strength or Improvement	Observation	Corrective Action	Job Info / Progress		
			POC	Status	Notes
Strength	There was an increase in member participation since the previous drill	Continue to reach out	Each RHCC Coordinator	In-Work	NA
Improvement	The RHCC is missing numerous contacts within multiple provider types	Review the lists and identify missing contacts. Validate contacts.	Each RHCC Coordinator	In-Work	Complete by: 3/31/22 2/23/22 Update: Facility contacts for multiple provider types have been acquired, will continue to update as necessary
Improvement	The Drill did not utilize the RHCC contact lists	Create RHCC Distribution Lists	Each RHCC Coordinator	In-Work	Complete by: 3/31/22 2/23/22 Update: Facility contacts for multiple provider types have been acquired, will continue to update as necessary